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ABSTRACT

This guide addresses issues related to academic library services to people with disabilities. The following chapters are included: (1) "Disability in Higher Education: An Overview" (Tom McNulty); (2) "Wayfinding in Libraries: The Importance of Universal Appeal and Universal Access" (Susan Gilbert Beck); (3) "Accessible Text Formats: From RFB&D [Recording for the Blind and Dyslexic] to In-House Production" (Steve Noble); (4) "Access Systems for Blind and Partially Sighted PC Users: An Overview" (Dawn M. Suvino and Janice O'Connor); (5) "Services for Patrons with Hearing Loss or Deafness: New Technologies/New Attitudes" (Susan Gilbert Beck); (6) "Accommodating the Hand-Disabled Library User" (Greg Shaw); (7) "Creating a Web for All: Access for Blind and Visually Impaired Users" (Judith M. Dixon); (8) "Making a Web Page More Accessible with Bobby: A Case Study of NYU's Bobst Library" (Tom McNulty and Eric Stedfeld); and (9) "Training Professional and Support Staff Members" (Courtney Deines-Jones). Appendices include profiles of noteworthy access programs and projects, "Planning for Service: A model Survey for Academic Libraries" (Janet M. Bedney) for librarians who want to assess users' needs and expectations, and a Directory of Resources (Nicole McKay, Comp.). (MES)

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